



E-Warranty Manual

Your Step-by-Step Guide



E-WARRANTY MANUAL

Register your product online today to enjoy exclusive benefits, personalized support and stay-up-to-date with the latest product updates and offers!



Franklin Electric

J-CLASS


COVERCO[®]

FPS

 Schaefer

 Franklin Electric

WARRANTY REGISTRATION

REGISTER AND GET SPECIAL PRIVILEGES FROM FRANKLIN

 Conduct dealership activities nationwide Reward Program

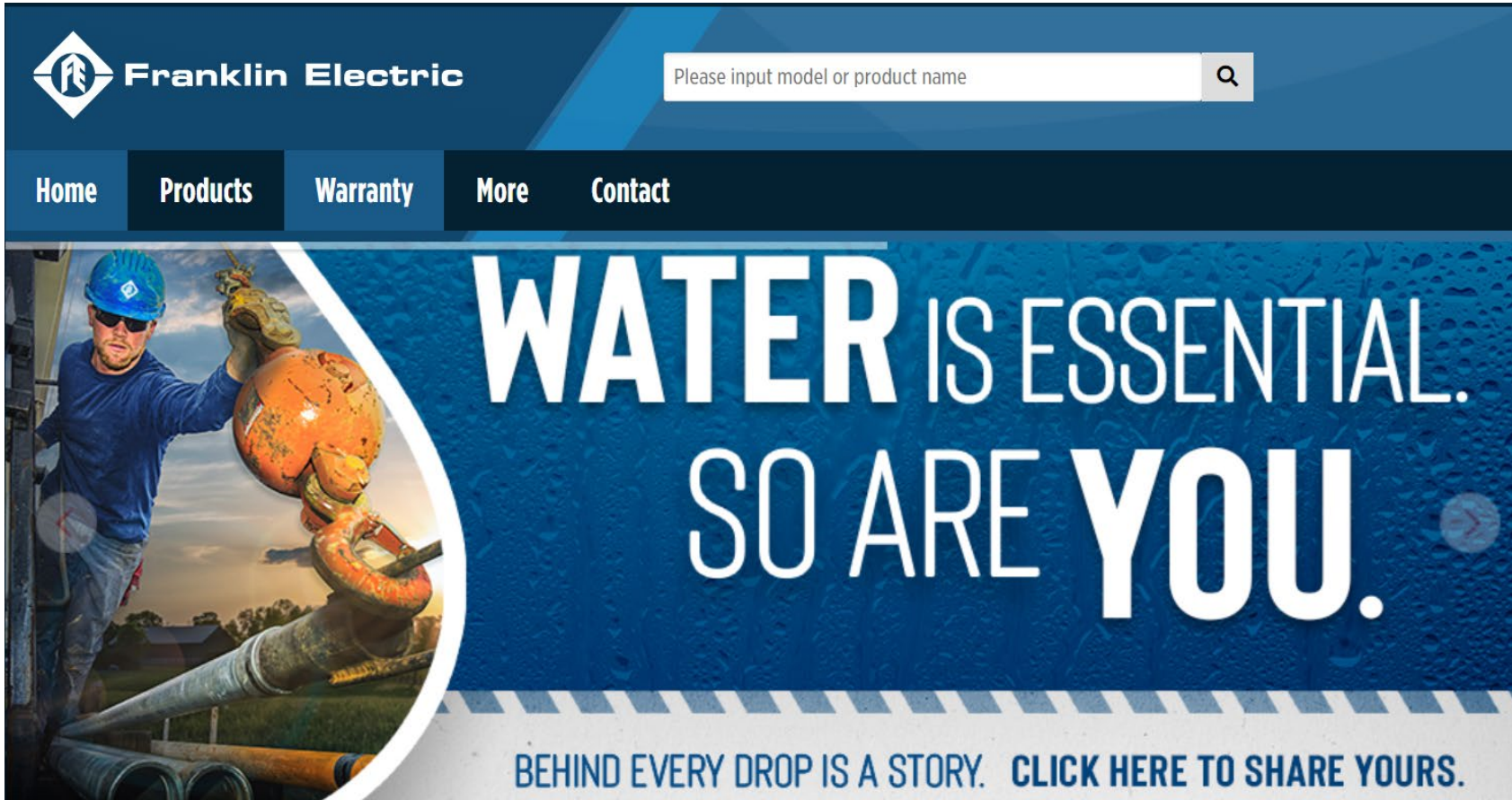
or choose to register your warranty at www.franklinwatersea.com/warranty



For more information call  **+65 6789 6865**

Registration is quick and easy – don't miss out on this important coverage.

Register now to receive the full protection and support you deserve.



The screenshot shows the Franklin Electric website header with a search bar and navigation menu. Below the header is a large banner with a blue background and water droplets. On the left, a circular inset shows a worker in a blue shirt and hard hat handling large orange pipes. The main text in the banner reads "WATER IS ESSENTIAL. SO ARE YOU." with a right-pointing arrow. Below the banner, a call to action says "BEHIND EVERY DROP IS A STORY. CLICK HERE TO SHARE YOURS."

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The e-warranty registration can be done in 2 ways.

1. Scan the QR code



2. Register through our website at www.franklinwatersea.com and select "Warranty" from the menu.



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Warranty Registration

1. Select the language
 - EN – English
 - TH – Thai
 - VN – Vietnamese
 - ID – Bahasa Indonesia
2. Click the Warranty Registration



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The online warranty process is divided into 3 sections

1 Product Information

Category*	<input type="text" value="Please specify"/>
Brand*	<input type="text" value="Please specify"/>
Product*	<input type="text" value="Please specify"/>
Model*	<input type="text"/>
Serial No.*	<input type="text"/>


[+ Add item](#)

2 Registrant Information

Firstname *	<input type="text"/>
Lastname *	<input type="text"/>
Tel *	<input type="text"/>
E-mail *	<input type="text"/>
Country *	<input type="text" value="Please specify"/>
Province *	<input type="text" value="Please specify"/>
Post Code*	<input type="text"/>

3 Receipt Information

Purchased Date *	<input type="text" value="mm/dd/yyyy"/>
Dealer Name *	<input type="text"/>
Receipt *	<input type="button" value="Choose File"/> No file chosen .jpg, .png, .jpeg, .pdf 2 MB. limit

<input type="checkbox"/> I'm not a robot	 reCAPTCHA Privacy Terms
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E-WARRANTY MANUAL

1 Product Information

Category*	<input type="text" value="Please specify"/>
Brand*	<input type="text" value="Please specify"/>
Product*	<input type="text" value="Please specify"/>
Model*	<input type="text"/>
Serial No.*	<input type="text"/>

[+ Add item](#)

There are 5 fields that requires your input.

1. Category
2. Brand
3. Product
4. Model
5. Serial No.



E-WARRANTY MANUAL

1 Product Information

Category*	Pump
Brand*	FPS
Product*	SUBS-4"
Model*	95692506
Serial No.*	19L14-13-04008A

Category*	Motor
Brand*	Franklin Electric
Product*	8-12"
Model*	
Serial No.*	

[+ Add item](#)

[x Delete last item](#)

If you have more than 1 item to register the product, please click the [+Add Item](#)



1 Product Information

Category

Please click the drop-down menu and select the type of product:

- Pump
- Motor
- Drive, Control & Protection

Brand

Please click the drop-down menu and select the brand of product:

- FPS
- J-Class
- Schaefer
- Franklin Electric
- Coverco



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1 Product Information

Product PUMPS

- Pumps
- FPS

- Pumps
- J-Class

- Pumps
- Schaefer

- Pumps
- Franklin Electric

- Pumps
- Coverco

- Products
 - Subs-4"
 - Subs-6"
 - Others

- Products
 - Subs-4"

- Products
 - Subs-4"

- Products
 - Subs-Tri Seal

- Products
 - Subs 3"
 - Subs 4"
 - Solar

Motors

- Motors
- Franklin Electric

- Motors
- Coverco

- Products
 - 4"
 - 6"
 - 8-12"

- Products
 - 4"
 - 6"
 - 8-12"

Drives, Controls & Protection

- Drives, Controls & Protection
- Franklin Electric

- Drives, Controls & Protection
- Coverco

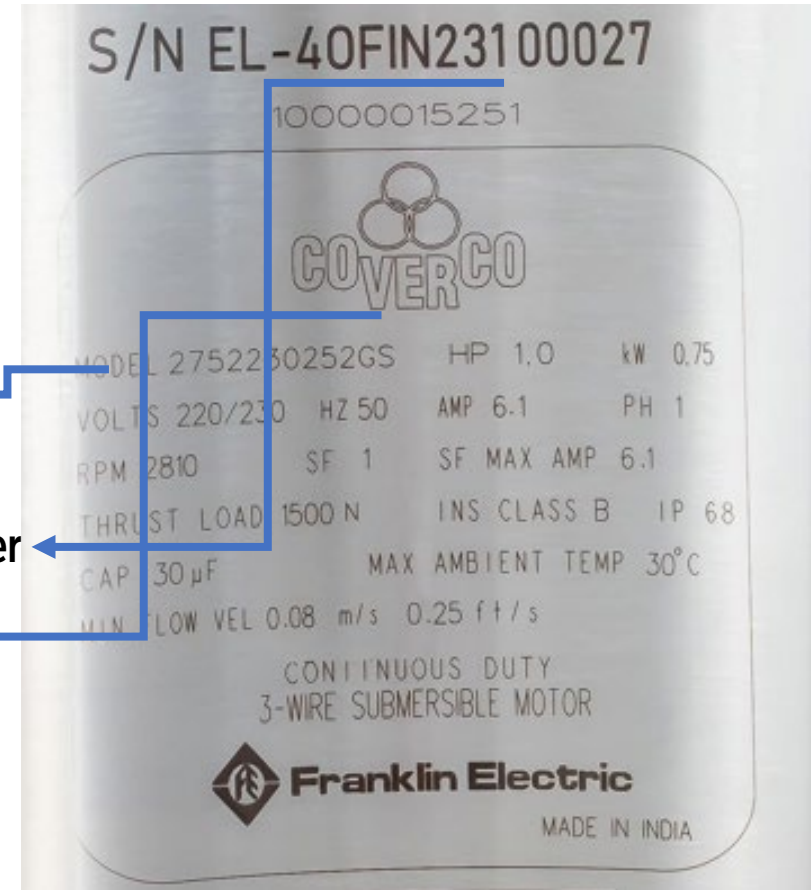
- Products
 - Control Box

- Products
 - Control Box

1 Product Information

MOTOR

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Pump Model

Serial Number



Brand

1 Product Information

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PUMPS



 Franklin Electric		Model No	2AD14-10D
		Order No	98490214D
Q	0 - 3 m ³ /h	Stages	14
H	93 - 37 m	Disc.	1.5"
		P2	0.75 kW
		P2	1.0 HP
S/N No	24D81-0001		SUBMERSIBLE PUMP END
			

Model

Serial Number

Brand

1 Product Information

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PUMPS



Brand

Model

Serial Number

1 Product Information

Drives, Control & Protection Control Box

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Brand

Model

Serial Number





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2 Registrant Information

Registrant Info

Firstname *

Lastname *

Tel *

E-mail *

Country *

Province *

Post Code*

This is the second section of the process. Please type the information as requested. Fields with asterisk (*) are mandatory to qualify for warranty.

- First Name
- Last Name
- Tel
- E-mail
- Country
- Province
- Post Code



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3 Receipt Information

Receipt Info

Purchased Date *

Dealer Name *

Receipt * No file chosen
 .jpg, .png, .jpeg, .pdf | 2 MB. limit

This is the third section of the process. Please type the information as requested.


- Purchased Date
- Dealer Name
- Receipt

Fields with asterisk (*) are mandatory to proceed to the final process. Please ensure to upload the receipt as proof of warranty.



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Final Process

I'm not a robot  [Privacy](#) [Terms](#)

By checking this box, I consent to being included in your marketing news.
 [I have read and agree to the warranty terms and privacy policy.](#)

Please tick the I'm not a robot.

Please read the warranty terms and privacy policy before you tick the

Click the SUBMIT button to complete your online warranty experience.

Check Warranty and Claim



Submission Complete!

4 Registration Number
MTkxNTE →

Your submission is completed.
Your Registration Number

5  →

Scan the QR code for digital warranty card.

<https://wingcluster.com/th/uid/MTkxNTE>  Copy


Please follow us on Facebook.



Please join the conversation with us at our [FACEBOOK](#) page.
Please Like, Follow and Share our page.



Email Acknowledgement



Franklin Electric

WARRANTY CONFIRMATION
Warranty Registration No: ODgzNQ

Registrant Ao Tester

Product J-CLASS SUBS - 4"

Serial No. 1080332020

Brand J-CLASS

Model NOSEND

Status In warranty

Expiry Date 2025-09-24

Product CONTROL BOX - Coverco

Serial No. 1080332020

Brand Coverco

Model NOSEND

Status In warranty

Expiry Date 2025-09-24

Thank you for choosing our product. If you have any questions or concerns, please do not hesitate to reach out to us.

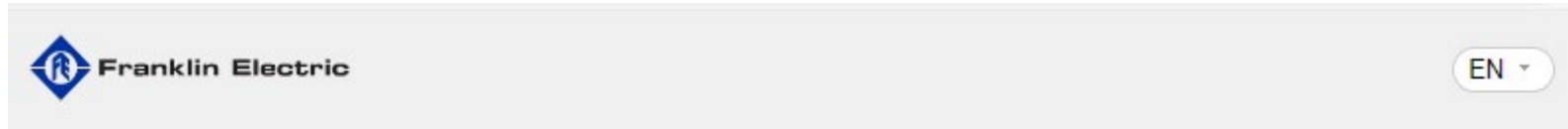
Indonesia: +62 815 1911 1128 | Thailand: +66 2150 0298 | Vietnam: +84 9 6723 4771

- You will receive an automated email stating that your registration has been accepted.



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Check Warranty and Claim



Warranty Registration

Check Warranty and Claim

After the registration is completed, you may view the Digital Warranty Card.

To view, please click “Check Warranty and Claim”



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Check Warranty and Claim

Check Warranty

Enter the serial number to check its warranty.

Registration Number (UUID)

MjEwNTE

If you do not know your registration number (UUID), please contact +662 150 0298 for assistance.

I'm not a robot



Search

Please insert the Registration Number (UUID)

Please tick the box “I’m not a robot”

Please click SEARCH

Check Warranty and Claim

Franklin Electric

EN

WARRANTY CARD

MTkxNTU

5

WARRANTY CARD

MTkxNTU

 **Waiting for Review**

PUMP FPS SUBS – 4"

Serial No.	19L14-13-04008A
Expired date	2025-09-02
Brand	FPS
Model	95692506

Registrant Info

Name	A*** **in
Tel	*****94
Register Date	2024-09-02 14:25:37
Purchase Date	2024-09-02
Dealer Name	HERO

[Warranty Terms](#)

 **Waiting for Review**

PUMP FPS SUBS – 4"

Serial No.	19L14-13-04008A
Expired date	2025-09-02
Brand	FPS
Model	95692506

 **Waiting for Review**

MOTOR 8"-12"

Serial No.	12345678
Expired date	2025-09-02
Brand	Franklin Electric
Model	2391056204

Registrant Info

Name	A*** **in
Tel	*****94
Register Date	2024-09-02 15:22:48
Purchase Date	2024-09-02
Dealer Name	HERO

[Warranty Terms](#)

Digital Warranty Card

The digital warranty card will provide you the following information.

1. Digital Warranty Registration Number
2. Pump/Motor/Control Box Serial Number
3. Expiry Date of warranty
4. Product details
5. Registrant information



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If you are unable to recall the Digital Warranty number, please contact the following representatives who will assist you with your inquiry.

Thailand
Tel : 021 5002 98

Indonesia
Tel: 0815 1911 1128

Vietnam
Tel: 096 7234 771



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Singapore 486073**

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Email: fesea@fele.com

www.franklinwatersea.com